

To: All Providers

Re: The New Medicaid Claims Payment System is Coming!

The new Medicaid claims processing system, interChange, will be implemented on Saturday, February 23, 2008. Some other important dates are as follows:

# **CHECKWRITE SCHEDULE CHANGE:**

February 1, 2008 has been changed to February 8, 2008. February 15, 2008 has been changed to February 22, 2008.

### **CUTOFF DATE TO RECEIVE UB-92 AND CMS PAPER CLAIMS:**

All <u>paper</u> claims on the current UB-92 claim form and CMS-1500 claim forms must be received by February 8, 2008 using the Medicaid provider numbers to be processed in the current system.

# IMPLEMENTATION DATE TO RECEIVE NEW UB-04 AND REVISED CMS-1500 PAPER CLAIMS:

Beginning on February 9, 2008, all <u>paper</u> UB and CMS claims received must be on the new UB-04 claim form and the revised CMS-1500 claim form.

#### IMPLEMENTATION DATE FOR NPI NUMBER:

Beginning February 9, 2008, all <u>paper</u> claims received (including dental, pharmacy, UB-04, CMS-1500 or Medicare/Medicaid) **must** use the NPI number.

Beginning February 9, 2008, all paper claims received on the old claim forms or with the Medicaid provider number instead of the NPI number will be returned to the provider without being paid.

Paper claims received between February 9 and February 22 will be held until 8:00 am February 25, 2008, when claims processing will resume.

## **ELECTRONIC CLAIMS:**

Electronic claims submission will continue in the current electronic format using the Medicaid provider numbers until 5 PM CST on February 22, 2008. Beginning February 25, 2008, the NPI number must be used instead of the Medicaid provider number.

#### **SYSTEM DOWN TIME:**

Conversion of data to new system will begin on February 22, 2008 and will continue through February 24, 2008. No claims submission will be allowed during the system down time.

The new system will begin accepting claims at 8:00 am on February 25, 2008.

In an effort to promote a smooth transition, a detailed special edition of the Provider Insider will be mailed soon with additional details.

If you have any questions, please call the Provider Assistance Center at (800) 688-7989.